

## Track It TV®

### Guarantee / Warranty

#### Unconditional Guarantee

**Track It TV®** is unconditionally guaranteed for 30 days to satisfy the purchaser. Within this 30 day period an undamaged unit may be returned for a full refund less original shipping and handling charges. Damaged units are subject to a Repair Charge. **You must contact us within the 30 day period plus a 5 day grace period** prior to shipping your unit back to us. The unit must be shipped back to the **return address we provide to you** prepaid and within 7 days of your contacting us.

#### Limited Warranty

**Track It TV®** has a limited warranty for one year against defects in material and workmanship. It is warranted against exposure to salt spray onto the tracking unit case, but it is not warranted against full or partial immersion in water. The Button Box is not waterproof and must be kept dry to be warranted. The unit is not warranted against gear malfunction due to manual overstressing of the gear train. This warranty specifically excludes damage to electronics due to lightning, breakage of outer case or shaft due to storms, high winds or accidental trauma, internal cable damage due to 720° limit string removal or damage, external cable damage, or water damage caused by removal of rubber shaft seal. This warranty does not cover, and the Follow Me Company shall not be liable for, incidental or consequential damages due to use of a **Track It TV®**, including injury or loss of life or limb. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Contact us prior to shipping your unit and service will be prompt. Shipment must be to the **return address we provide to you**.

**Follow Me Company**

**PO Box 101**

**Royal Oak, MD 21662**

*address for mail only, not for shipping*

**Toll Free: 877-followme (365-5696)**

**International: 843-681-6274**

**Mon – Fri , 9am – 5pm Eastern Time in the USA**

**E-Mail: [info@trackittv.com](mailto:info@trackittv.com)**

**Website: [www.trackittv.com](http://www.trackittv.com)**

*Mobile satellite TV for people on the go*